

Dear prospective adopter,

My name is Nayla and I adopted a sweet little bichon from Townsend's Bichons (<https://www.facebook.com/Townsendbichons/>) in June 2019. Colleen and Grant Townsend were an absolute pleasure to deal with. They were very patient in answering all my questions and providing me with all the information I needed to know especially since all our correspondence was being done long distance. They were also open to video chatting with me. Their daughter was extremely helpful in giving me a very detailed introduction to all the pups and their mother. She even gave me a run-down of their personalities and their adorable quirks. I found it incredibly helpful and comforting to meet the Townsend family on video chat as well as to meet the puppies and their mother. When it was time for us to pick up our little puppy, the Townsends were very accommodating and offered to meet up with my husband, who was in Toronto for a business trip, at Pearson International Airport to drop off the puppy to him so my husband can travel back home with our pup to Calgary. We stayed in close contact with the Townsends since we adopted our beloved bichon, Finn. Finn came with all his medical papers that detailed his first two vet visits and vaccinations. The Townsends also encouraged me to reach out to them if ever I had any questions about Finn which made me feel very supported and reassured. Finn is an absolute lovebug. He is very healthy, very playful, and very joyful. He exudes joy and love. We are very familiar with the bichon breed and we can see what a good-natured pup Finn is thanks to loving and nurturing environment he received during his first 3 months of life at home with the Townsends. I highly recommend adopting a Bichon from Townsend's Bichons.

If you would like to chat further about my experience or have any questions for me, please feel free to contact me by email at [naylachamoun@shaw.ca](mailto:naylachamoun@shaw.ca) or on Facebook messenger.

Best Regards,

Nayla Chamoun

<https://www.facebook.com/naylachamoun>